

## ENERGY STAR® WINDOW REPLACEMENT REBATE FOR LOUISIANA AND TEXAS RESIDENTIAL CUSTOMERS

Replacing old windows with ENERGY STAR certified windows lowers household energy bills by an average of up to 13 percent nationwide when replacing single-pane windows. Lower energy consumption also reduces greenhouse gas emissions from power plants and homes.

Thanks to advances in technology, today's [ENERGY STAR certified windows, doors, and skylights](#) offer greater savings than ever before. Just look for [the correct ENERGY STAR label for where you live](#).

Every ENERGY STAR window, door and skylight is [independently certified and verified](#) to perform at levels that meet or exceed [energy efficiency guidelines](#) set by the U.S. Environmental Protection Agency. But how do you know which windows work in your climate or how to install them to maximize your energy savings? The following tips will help you buy with confidence and install for efficiency.

### Purchasing Tips

Shopping for new windows, doors, and skylights can be a confusing process. ENERGY STAR makes it simple! [Follow these five steps](#) to ensure your windows, doors, and skylights deliver savings and comfort you'll enjoy.

1. [Determine your ENERGY STAR Climate Zone](#).
2. Ask a local dealer/retailer or your contractor which brand(s) they offer.
3. Use the [ENERGY STAR Product Finder](#) to identify product lines certified for your climate zone by brand/manufacturer and by product type.
4. Ask for ENERGY STAR when ordering. When you're ordering in a showroom, make sure to ask for a product that is certified to meet the ENERGY STAR criteria for your climate zone. You can choose ENERGY STAR certified windows in a variety of [framing materials](#) to suit your needs. If purchasing a window, door, or skylight off the shelf, look for the ENERGY STAR label for your climate zone next to the NFRC label on the glass.
5. Get a deal. In addition to the long-term energy savings you'll enjoy, you may be able to take advantage of financial incentives that lower your initial investment:
  - Many utilities provide financial incentives for purchasing ENERGY STAR certified windows, doors, and skylights. [Look for local rebates and other promotions in your area](#).
  - Claim [federal tax credits](#) for installing ENERGY STAR certified windows, doors or skylights or making [certain other energy efficiency improvements](#) to your home.
  - Keep in mind that the cost of complete window replacement can vary. Be sure to get quotes from several installers. Different dealers may quote different prices for the same product. When interviewing contractors, ask them to break down the price quote by labor and materials. ENERGY STAR certified windows, doors and skylights may cost more than non-certified products, but the labor involved should be comparable for both.
  - Save ENERGY STAR and NFRC label as documentation. \*

\*Source: energystar.gov

## HOW CAN I PARTICIPATE IN THE WINDOW REPLACEMENT REBATE PROGRAM?

SWEPCO's Louisiana and Texas residential customers who own their home can upgrade their existing windows to ENERGY STAR-certified windows to qualify for a rebate. Please note that window rebates have limited funding. Rebates are only available while funding lasts.

Windows that earn the ENERGY STAR label have been independently certified, based on actual field data, to deliver energy savings. Here is a list of [ENERGY STAR Certified Windows, Doors & Skylights | EPA ENERGY STAR](#).

You can purchase windows online or at a local retailer. Be sure to save your receipt since it's part of your rebate application.

Once you've installed your windows, you're ready to submit your rebate request through [this online application](#).

### Related information...

#### WINDOW REPLACEMENT REBATE RULES

#### WINDOW REPLACEMENT REBATE PROGRAM RULES AND GUIDELINES FOR LOUISIANA AND TEXAS

Receive \$2.50 per square foot rebate for ENERGY STAR-certified windows.

#### REBATE DETAILS:

- Rebate applies only to SWEPCO Louisiana and Texas customers with an active residential account.
- Rebate will not exceed sales receipt amount.
- Rebates are issued in the form of a gift card, not utility bill credits.
- The pre-paid Visa gift card must be activated within seven (7) months of receipt and all funds on the card must be used within four (4) months of activation.
- Rebate application and copy of sales receipt showing retailer name, address, purchase date, price, proof of payment, product manufacturer and model must be submitted within 30 days of device installation and setup.
- SWEPCO is not responsible for inaccurate information.
- Funding for this program is limited to funds availability.

#### REBATE APPLICATION DETAILS:

Qualifying windows must have receipt dated on or after January 1 of the current year. Completed rebate application and copy of sales receipt showing retailer name, address, purchase date, price, proof of payment, product manufacturer and model must be submitted within 30 days of device installation and setup. Rebates will be awarded on a first-come, first-served basis until the allocated program funds are

depleted. First-come, first-served status will be determined by the date the rebate application is received by the program administrator.

Failure to complete all information will result in denial of rebate. SWEPCO reserves the right to amend or suspend this program without notice.

SWEPCO reserves the right to conduct random inspections to verify installation of the incentivized equipment at the installation address listed on the form. The customer agrees to allow SWEPCO access to the equipment. SWEPCO reserves the right to inspect installations before issuing a rebate. If the residence does not have the qualifying material or work installed, the homeowner may be required to pay back the rebate.

#### **LIMITATIONS OF LIABILITY; INDEMNIFICATION**

In no way shall SWEPCO be liable for, and Customer hereby agrees to indemnify, defend and hold harmless SWEPCO, its subsidiaries or affiliates, and their respective employees, officers and directors, from and against any and all liability, loss, damage, cost or expense, including attorney's fees, that may be caused by, due to, occasioned by, or otherwise arising out of the installation, operation, or misuse of customer's installed materials and installations.

Customer acknowledges and agrees that in no event shall any statement, representation, or lack thereof, either express or implied, SWEPCO, relieve the customer of exclusive responsibility for the customer's systems. Specifically, SWEPCO approval of the rebate application, payment of the rebate, or any SWEPCO inspection of the qualifying materials and installations shall not be construed as confirming or endorsing the materials or installation or its operating or maintenance procedures nor as a warranty or guarantee as to the safety, reliability, or durability of the materials or installation.

SWEPCO is not responsible for items lost or delayed in the mail, or any rebate delayed due to incomplete or incorrect information on the rebate application and/or receipt.

SWEPCO is not responsible for any taxes that may be imposed as a result of your receipt of any rebate.

#### **QUALIFYING CUSTOMERS:**

- This program is available only to SWEPCO residential customers who own a residential home or an apartment.
- To qualify, the unit(s) installed must be ENERGY STAR certified.

#### **QUALIFYING INSTALLATION:**

ENERGY STAR-certified Windows must be fully installed and operational prior to submitting a rebate application. For your convenience, here is a list of [ENERGY STAR Certified Windows, Doors & Skylights](#) .

Window installation must conform to all applicable building, local and state codes, manufacturer specifications and requirements.

**HOW TO SUBMIT REBATE APPLICATION:**

Qualifying customers with qualifying installations can submit a rebate request through [this online application](#).

Please allow three (3) to five (5) weeks after submitting your online application for the rebate to be processed. Make a copy of all receipts and documentation for your records before submitting for the rebate. If you have any questions, please contact Nancy Guisinger at 479-973-2403 or [nsguisinger@aep.com](mailto:nsguisinger@aep.com).