

ENERGY STAR® SMART THERMOSTAT REBATE FOR LOUISIANA AND TEXAS RESIDENTIAL CUSTOMERS

For the average American household, almost half of the annual energy bill goes to heating and cooling – that’s more than \$900 a year. Being smart about how you control your temperature settings with an ENERGY STAR certified smart thermostat will help you save money and stay comfortable in your home.

Each product uses slightly different features to help homeowners save energy, so do your research, and choose the ENERGY STAR certified smart thermostat that's right for you.

Common ENERGY STAR certified smart thermostat features may include:

- Remote Control:
 - Using your smartphone, you can adjust the temperature in your home from anywhere with an internet connection.
- Geofencing:
 - This feature allows your thermostat to detect when you’ve left for the day to ‘set back’ your HVAC system and save money on your heating or A/C bill. If you’re on the way home, the thermostat can automatically adjust the temperature to ensure you arrive to a comfortable home.
- Learning temperature preferences:
 - Certain ENERGY STAR certified smart thermostats can learn your preferences automatically and establish a schedule that adjusts to energy-saving temperatures when you are asleep or away.
- Over-the-Air Updates:
 - Your thermostat may update its software periodically to ensure it uses the latest algorithms and energy-saving features available.

Buying tips:

- Make sure the smart thermostat you purchase is compatible with your heating and cooling system. For the very highest efficiency heating and cooling equipment, you may want a controller from the same company. (E.g. Air conditioner rated at 20 SEER or higher).
- If your smart thermostat uses WIFI, make sure it’s reasonably close to the router to prevent periodic disconnections. If your thermostat is too far from your router, consider a WIFI range extender, which can improve overall connectivity.

ENERGY STAR certified smart thermostats are also designed to be compatible with the programs that some local utilities offer, providing homeowners in their service territory with incentives to help them manage reliability. *

*Source: energystar.gov

HOW CAN I PARTICIPATE IN THE SMART THERMOSTAT REBATE PROGRAM?

SWEPCO's Louisiana and Texas residential customers who own or rent a home or an apartment can upgrade their existing thermostat to an ENERGY STAR-certified smart thermostat to qualify for a \$75 rebate. Please note that smart thermostat rebates have limited funding. Rebates are only available while funding lasts.

Smart thermostats that earn the ENERGY STAR label have been independently certified, based on actual field data, to deliver energy savings. Here is a list of [ENERGY STAR Certified Smart Thermostats](#).

You can purchase a smart thermostat online or at a local retailer. Be sure to save your receipt since it's part of your rebate application.

Once you've installed your smart thermostat and it's operational, you're ready to submit your rebate request through [this online application](#).

Related information...

SMART THERMOSTAT REBATE RULES

SMART THERMOSTAT REBATE PROGRAM RULES AND GUIDELINES FOR LOUISIANA AND TEXAS

Receive up to \$75 per ENERGY STAR-certified smart thermostat. Limit two (2) per service address.

REBATE DETAILS:

- Rebate applies only to SWEPCO Louisiana and Texas customers with an active residential account.
- Rebates are limited to two (2) smart thermostats per home.
- Rebate will not exceed sales receipt amount.
- Rebates are issued in the form of a gift card, not utility bill credits.
- The pre-paid Visa gift card must be activated within seven (7) months of receipt and all funds on the card must be used within four (4) months of activation.
- Rebate application and copy of sales receipt showing retailer name, address, purchase date, price, proof of payment, product manufacturer and model must be submitted within 30 days of device installation and setup.
- SWEPCO is not responsible for inaccurate information.
- Funding for this program is limited to funds availability.

REBATE APPLICATION DETAILS:

Qualifying smart thermostats must have receipt dated on or after January 1 of the current year. Completed rebate application and copy of sales receipt showing retailer name, address, purchase date, price, proof of payment, product manufacturer and model must be submitted within 30 days of device installation and setup. Rebates will be awarded on a first-come, first-served basis until the allocated

program funds are depleted. First-come, first-served status will be determined by the date the rebate application is received by the program administrator.

Failure to complete all information will result in denial of rebate. SWEPCO reserves the right to amend or suspend this program without notice.

SWEPCO reserves the right to conduct random inspections to verify installation of the incentivized equipment at the installation address listed on the form. The customer agrees to allow SWEPCO access to the equipment. SWEPCO reserves the right to inspect installations before issuing a rebate. If the residence does not have the qualifying material or work installed, the homeowner may be required to pay back the rebate.

LIMITATIONS OF LIABILITY; INDEMNIFICATION

In no way shall SWEPCO be liable for, and Customer hereby agrees to indemnify, defend and hold harmless SWEPCO, its subsidiaries or affiliates, and their respective employees, officers and directors, from and against any and all liability, loss, damage, cost or expense, including attorney's fees, that may be caused by, due to, occasioned by, or otherwise arising out of the installation, operation, or misuse of customer's installed materials and installations.

Customer acknowledges and agrees that in no event shall any statement, representation, or lack thereof, either express or implied, SWEPCO, relieve the customer of exclusive responsibility for the customer's systems. Specifically, SWEPCO approval of the rebate application, payment of the rebate, or any SWEPCO inspection of the qualifying materials and installations shall not be construed as confirming or endorsing the materials or installation or its operating or maintenance procedures nor as a warranty or guarantee as to the safety, reliability, or durability of the materials or installation.

SWEPCO is not responsible for items lost or delayed in the mail, or any rebate delayed due to incomplete or incorrect information on the rebate application and/or receipt.

SWEPCO is not responsible for any taxes that may be imposed as a result of your receipt of any rebate.

QUALIFYING CUSTOMERS:

- This program is available only to SWEPCO residential customers who own a residential home or an apartment.
- To qualify, the unit(s) installed must be ENERGY STAR certified.

QUALIFYING INSTALLATION:

ENERGY STAR-certified smart thermostats must be fully installed and operational prior to submitting a rebate application. For your convenience, here is a list of [ENERGY STAR Certified Smart Thermostats](#).

Smart thermostat installation must conform to all applicable building, local and state codes, manufacturer specifications and requirements.

HOW TO SUBMIT REBATE APPLICATION:

Qualifying customers with qualifying installations can submit a rebate request through [this online application](#).

Please allow three (3) to five (5) weeks after submitting your online application for the rebate to be processed. Make a copy of all receipts and documentation for your records before submitting for the rebate. If you have any questions, please contact Nancy Guisinger at 479-973-2403 or nsguisinger@aep.com.